Hardware Cleaning Guide

SUZOHAPP remains committed to the health and safety of our clients, their staff and customers. To help minimize any risks of exposure to COVID-19, we've updated our guidance for cleaning and disinfection of SUZOHAPP product surfaces.

Cleaning Agents

Plastic surfaces, including note, coin, and card inlets/outlets, **should only be cleaned with a neutral detergent**—like dish soap and water—first applied to a microfiber or soft lint-free cloth.

High-touch surfaces like touchscreens, displays, and metal surfaces can be cleaned with **70% isopropyl alcohol wipes**.

Avoid using acids and alkaline cleaners; bleach and ethyl alcohol should never be used to clean SUZOHAPP products.

How do I clean my SUZOHAPP device?

Spray **cleaning agents** on a microfiber or lint-free cleaning cloth and gently wipe the hard, nonporous surfaces of your device (touchscreen, keyboard, and other exterior surfaces).

HINTS & TIPS

- Wear disposable gloves when cleaning and disinfecting surfaces.
- Discard gloves after each cleaning; wash hands immediately after removing gloves (WHO).
- Promote frequent and thorough handwashing—workers should sanitize or wash their hands whenever possible while on shift.
- Enforce routine cleaning and disinfecting of surfaces, equipment, and other elements of the work environment—at a minimum we recommend cleaning SUZOHAPP device surfaces each morning on arrival, at midday, at closing, and between shifts as necessary.
- For interior cleaning and maintenance, refer to your device User Guide or consult your SUZOHAPP representative.

The best way to protect yourself against COVID-19 is to **wash your hands often**. Doing this removes viruses you may have picked up from surfaces and helps prevent possible infection by touching your face.

Visit the CDC for more information on cleaning and disinfecting surfaces. Read OSHA's guidelines on protecting at-risk workers from COVID-19. Go to https://www.who.int to get updated information about COVID-19 as the situation continues to evolve.

DO

DAMPEN A MICROFIBER CLOTH
with cleaning solution then wipe unit surfaces

LAUNDER CLOTH
after use

WASH HANDS AFTER CLEANING
and disinfecting surfaces

CLEAN SURROUNDING
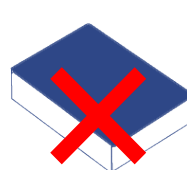contact surfaces

DON'T

DON'T SPRAY
cleaning agents directly onto or into SUZOHAPP products

DON'T SOAK ELECTRONIC
components with cleaning fluid

DON'T USE ABRASIVE
cleaners or materials on SUZOHAPP products

NEVER USE ACIDS OR ALKALINE CLEANERS
to clean SUZOHAPP products