

# Hardware Cleaning Guide

SUZOHAPP remains committed to the health and safety of our clients, their staff and customers. To help minimize any risks of exposure to COVID-19, we've updated our guidance for cleaning and disinfection of SUZOHAPP product surfaces.

## Cleaning Agents

Plastic surfaces, including note, coin, and card inlets/outlets, **should only be cleaned with a neutral detergent**—like dish soap and water—first applied to a microfiber or soft lint-free cloth.

High-touch surfaces like touchscreens, displays, and metal surfaces can be cleaned with **70% isopropyl alcohol wipes**.

**Avoid using acids and alkaline cleaners;** bleach and ethyl alcohol should never be used to clean SUZOHAPP products.

## How do I clean my SUZOHAPP device?

Spray **cleaning agents** on a microfiber or lint-free cleaning cloth and gently wipe the hard, nonporous surfaces of your device (touchscreen, keyboard, and other exterior surfaces).

## HINTS & TIPS

- Wear disposable gloves when cleaning and disinfecting surfaces.
- Discard gloves after each cleaning; wash hands immediately after removing gloves ([WHO](#)).
- Promote frequent and thorough handwashing—staff should sanitize or wash their hands whenever possible while on shift.
- Enforce routine cleaning and disinfecting of surfaces, equipment, and other elements of the work environment—at a minimum we recommend cleaning SUZOHAPP device surfaces each morning on arrival, at midday, at closing, and between shifts as necessary.
- For interior cleaning and maintenance, refer to the User Guide for your device or consult your SUZOHAPP representative.

The best way to protect yourself against COVID-19 is to **wash your hands often**. Doing this removes viruses you may have picked up from surfaces and helps prevent possible infection by touching your face.

Visit the [CDC](#) for more information on cleaning and disinfecting surfaces. Read [OSHA's](#) guidelines on protecting at-risk workers from COVID-19. Go to <https://www.who.int> to get updated information about COVID-19 as the situation continues to evolve.

## DO



**DAMPEN A MICROFIBER CLOTH**  
with cleaning solution then wipe  
device surfaces



**LAUNDER CLOTH**  
after use



**WASH HANDS AFTER CLEANING**  
and disinfecting surfaces



**CLEAN SURROUNDING**  
contact surfaces

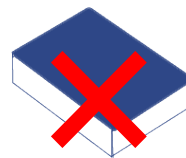
## DON'T



**DON'T SPRAY**  
cleaning agents directly onto  
or into SUZOHAPP products



**DON'T SOAK ELECTRONIC**  
components with cleaning fluid



**DON'T USE ABRASIVE**  
cleaners or materials on  
SUZOHAPP products



**NEVER USE ACIDS OR**  
**ALKALINE CLEANERS**  
to clean SUZOHAPP products